

**NEW  
SERVICE**

# Maternity & Neonatal Independent Senior Advocacy pilot service

for women, birthing people and families

## Who can access this support?

During the pilot phase, people who have experienced the following outcomes at any time are able to access the service:

- Their baby was stillborn, after 24 weeks of pregnancy
- Their baby died in the first month after they were born (neonatal death)
- Their baby had a suspected or confirmed brain injury
- The baby's mother died
- Unexpected hysterectomy or admission to critical care within six weeks of birth or the pregnancy ending

## A Maternity & Neonatal Independent Senior Advocate (MNISA) can offer to:

- Spend time with individuals, couples and families to understand what matters to them
- Help them to understand what happened in their care, through the healthcare system
- Attend meetings/inquests with them as they wish
- Give information about their choices, in a way that they can understand
- Support them through the investigation and complaints processes
- Help their voices to be listened to and heard by healthcare providers
- Signpost them to other organisations that can help and support them

You can refer someone on their behalf, or they can self-refer via the website

For more information, please visit:  
[www.midandsouthessex.ics.nhs.uk](http://www.midandsouthessex.ics.nhs.uk)

