

**NEW
SERVICE**

Maternity & Neonatal Independent Senior Advocacy pilot service

for women, birthing people and families

Who can access this support?

During the pilot phase, people who have experienced the following outcomes at any time are able to access the service:

- Their baby was stillborn, after 24 weeks of pregnancy
- Their baby died in the first month after they were born (neonatal death)
- Their baby had a suspected or confirmed brain injury
- The baby's mother died
- Unexpected hysterectomy or admission to critical care within six weeks of birth or the pregnancy ending

A Maternity & Neonatal Independent Senior Advocate (MNISA) can offer to:

- Spend time with individuals, couples and families to understand what matters to them
- Help them to understand what happened in their care, through the healthcare system
- Attend meetings/inquests with them as they wish
- Give information about their choices, in a way that they can understand
- Support them through the investigation and complaints processes
- Help their voices to be listened to and heard by healthcare providers
- Signpost them to other organisations that can help and support them

You can refer someone on their behalf, or they can self-refer via the website

For more information, please visit:
www.midandsouthessex.ics.nhs.uk

